



Need assistance due to age, disability, illness or accident?

Attendant service provides physical support with daily activities, self-care or mobility to help restore a person's independence.

Attendant Outreach Services are provided on a pre-scheduled visit basis—at your home, work or adult education centre. Supportive Housing provides pre-scheduled and priority on-site support on a 24/7 basis.



Apply

There are four ways to apply:

Call 613.238.8420 or toll-free 1.877.818.0884

Email info@vhaottawa.ca

Visit www.vhaottawa.ca to apply online or download an application.

By mail

VHA Health & Home Support
Suite 700
250 City Centre Ave.
Ottawa ON K1R 6K7

Please note, the application must be signed by the applicant or by his/her Power of Attorney.



After your application is submitted

1. Your completed application is faxed to your selected agency(ies).
2. Your selected agency(ies) will do a final review of your application and determine if you qualify for their service. They may contact you for additional information.

Eligibility

You must:

1. Have a valid Ontario Health Card.
2. Be able to direct your own care.
3. Be at least 16 years old.
4. Have a physical disability that requires assistance with daily living activities.



We are here to help you

Contact CASN when you need to:

- Find out about types of attendant service programs.
- Apply for attendant service.
- Change your contact information, or update your application if your needs change.

Contact your preferred Service Providers when you need to:

- Respond to any correspondence from them.
- Inquire about the status of your application to their program(s).
- Remove your name from their wait list.



Our focus is you

CASN is dedicated to respect, transparency, trust, accountability, values, and integrity in everything we do.

For more information, visit www.vhaottawa.ca



Champlain Attendant Services Network

CASN is a network of agencies across the Champlain Local Health Integration Network (CLHIN). Through the Central Application Process, administered by VHA Health & Home Support, we work together to improve your access to attendant services.