

CLIENT CODE OF CONDUCT

The purpose of a Code of Conduct is to create a safe, respectful, and professional environment for all people. It is a guide for ethical decision-making and helps to ensure that everyone understands the expectations and consequences of their actions.

The Family Care Midwives (FCM) Code of Conduct covers a wide range of behaviours, including communication, honesty, and respect for diversity and inclusion. It also addresses issues such as discrimination, harassment, and coercion.

We ask you to read and commit to our Code of Conduct as a requirement for coming into and remaining in care. Violations of the Code will result in you being discharged from care. It will be your responsibility to find alternate prenatal care in this case.

It is also your responsibility to inform all of your support people of the Code, including partners, family members and doulas/traditional birth attendants, and to ensure they are following it.

I understand that as a Family Care Midwives client, I and my support people will:

- Treat all staff and midwives with honesty and respect
- Be treated in a non-judgmental, honest, and respectful way
- Be given clear and accurate information in order to make informed choices
- Receive help to understand information given to me by midwives and staff

I understand I may be discharged from care if I or my support people:

- Discriminate against any midwife or staff member
- Engage in violent, abusive or harassing behaviour, including raising the voice, shouting or using profane language or aggressive attitudes towards FCM staff or midwives
- Impose their personal beliefs or standards on others

Midwives work with clients in clinic, in hospital and at home. The Code of Conduct applies in all of these settings.

Client name

Signature

Date